

Privacy notice | The Gold Sentiment Report

This Privacy Notice was last amended on September 2, 2021.

This notice applies to practices and operations of the website:

www.theGoldSentimentReport.com. This notice shows our commitment to transparency and the protection of your privacy rights and sets out the basis on which any personal information we collect from you, or that you provide to us, will be processed by us. It applies to:

- the website/portal features and services provided to you when you visit our websites, portals or our payment panels our clients may use on their websites;
- when you apply to use and/or use TheGoldSentimentReport.com products and services (including any loyalty or reward schemes, whether points-based or otherwise);
- your use of software including terminals, mobile and desktop applications provided by www.theGoldSentimentReport.com. and
- email, other electronic messages including SMS, telephone, web chat, website/portal and other communications between you and www.theGoldSentimentReport.com..

Together these are all referred to in this notice as “Services”.

Please read the following carefully to understand our views and practices regarding your personal information and how we will treat it.

INFORMATION WE MAY COLLECT FROM YOU

You may provide some information to us, for example when you enquire for or make an application for the Services, register to use and/or use any Services, by filling in forms on one of our websites, participating in one of our loyalty or promotional events or by corresponding with us by phone, e-mail, web chat or otherwise. We may collect some of it through automatic means, for example by using cookies when you visit our websites. We may also obtain data about you from third parties, like credit reference and fraud prevention agencies.

USES MADE OF THE INFORMATION

We use information we collect about you to provide you with the products we offer, to notify you about changes to our products and to improve our products. Your information may also be used to contact you about your account, your use of the Services, to alert you to potential problems, as well as to respond to your questions to us. We also use this information to provide you with information about other products we or selected third parties offer which are similar to the ones you have used or exhibited interest in, or we think may be of interest to you.

DISCLOSURE OF YOUR INFORMATION

We will not disclose your personal information to anyone except as described in this notice and always with your prior consent via opt-in forms.

Your personal information (as necessary, but generally limited to full name and email address) may be shared with the recipient/sender of a payment in the context of the specific relevant transaction. We may share your personal information with third parties to provide you with the products we offer, including service providers, credit reference agencies and financial institutions. We may also share your personal information with third parties, including our or other applicable regulators and third parties you may have had dealings with, to prevent crime and reduce risk, if required to do so by law, where we deem it appropriate to do so, to respond to legal process, for the purpose of investigating a breach of third-party terms of business, or to protect the rights or property of our site, our customers or others.

WHERE WE STORE YOUR PERSONAL INFORMATION AND DATA SECURITY

The information that we collect from you may be transferred to, stored at and processed by recipients located in destinations outside the United States, or the European Economic Area ("EEA"). We will take reasonable steps to ensure that the recipients will use and protect your information in a secure manner.

If we have given you (or if you have chosen) a password, access code or any other secure means or access or authentication which enables you to access certain parts of our site, you are responsible for keeping this password confidential and complying with our instructions. You must not share credentials with anyone else, and you our site to act upon instructions and information from any person that enters your credentials.

The transmission of information via the internet is not completely secure. Although we will do our best to protect your personal information, we cannot guarantee the security of your data transmitted to our site, unless you are communicating with us through a secure channel that we have provided. Once we have received your information, we will use strict procedures and security features to try to prevent unauthorised access.

YOUR RIGHTS

Where applicable, you may have certain rights under data protection legislation, including the right to access, correct, update or delete your personal information; object to or restrict its processing; request to transfer certain of your personal information to another service provider (so called, data portability); or to revoke any consent you have given.

LEGAL BASIS FOR PROCESSING

We will generally process your personal information based on one of the following grounds:

- On the basis of your consent, for example to send you marketing messages to the extent consent is required by law;
- Where necessary to enter into a contract with you and perform our obligations under that contract;
- Where we have a legitimate interest, subject to such processing not overriding your own rights and freedoms;
- Where we have a legal obligation to collect your personal information or otherwise need your Personal Information to protect your vital interests or those of another person; or
- Exceptionally, when necessary in the public interest, for example when law enforcement agencies request information to investigate a crime.

CHANGES TO OUR PRIVACY NOTICE

Any changes we may make to our privacy notice in the future will be posted on this page and, where appropriate, notified to you by e-mail. Please check back frequently to see any updates or changes to our privacy notice.

CONTACT US

All comments, queries and requests relating to our use of your information are welcomed. If you wish to exercise any of your rights or receive further information relating to Privacy policy, you should email Privacy@theGoldSentimentReport.com

marked FAO Privacy Department

TheGoldSentimentReport's designated Data Protection Officer is as stated below and can be contacted as follows:

Abe Cofnas

Data Protection Office

Privacy Department

Privacy@theGoldSentimentReport.com